

Information About Your go!pass Benefits

Updated March 2024

The go!pass is a benefit offered at work locations within the Ann Arbor Downtown Development Authority (DDA) boundary. The go!pass provides unlimited use of TheRide fixed route buses and discounts on other commuter services. The go!pass program is funded by a generous grant from the Ann Arbor DDA.

Your Responsibilities as a go!pass User

- Keep track of your go!pass. The go!pass is the property of your employer.
- Don't let other people, such as friends or family members use your go!pass. Only you are authorized to use it.
- If something happens to your go!pass, inform the go!pass coordinator at your workplace. The go!pass coordinator is often a manager or someone in HR.
- If you leave your job, return the go!pass to the go!pass coordinator.

How to Use Your go!pass

- Swipe your go!pass at the fare box upon boarding TheRide fixed route buses or FlexRide East (Ypsilanti Township) and FlexRide West (Pittsfield Township) shuttles.
- Show your go!pass when using FlexRide Late Night & Holiday to receive a discount.
- Show your go!pass at participating businesses to receive a discount on services and products. Find the list of discounts at getdowntown.org/gopass/gopassdiscount.

Need to Replace Your go!pass?

- Only the go!pass coordinator at your workplace can order a replacement go!pass.
- We must have your lost go!pass number before we can replace a go!pass.
- Damaged go!passes may be replaced for free. The damaged go!pass must be returned to receive a free replacement go!pass.
- All go!passes expire at 11:59pm on October 31. See your go!pass coordinator in October to obtain a new go!pass.

Questions?

- Contact your go!pass coordinator with questions about your participation in the program.
- For basic information about using TheRide buses, visit theride.org/how-ride.
- For real-time route information and bus schedules, visit theride.org or call (734) 996-0400.

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